

DBC Number

**CUL 030b**

Indicator Name

**Total number of visits to the Dolphin Centre (quarterly)**

Theme or Portfolio

**Health and Housing Portfolio**

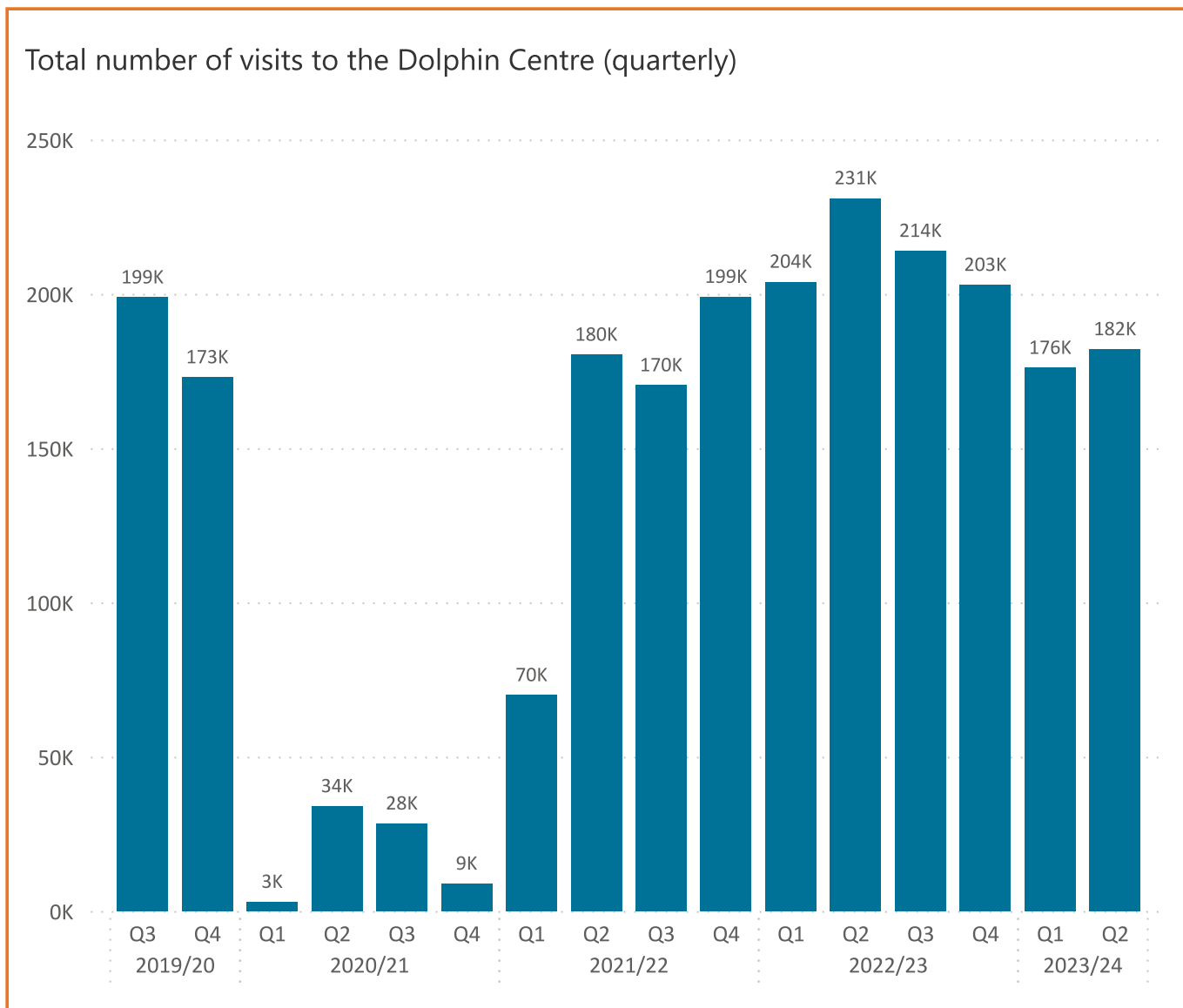
Priority or Key Action

**Review the vacant space within the Dolphin Centre to improve the leisure offer and so maximise income**

Narrative

Visitors to The Dolphin Centre in Quarter 2 are down on the same quarter in 22-23 which is expected due to the extended main pool closure. Although the total visits for the Centre are down, we have seen a very positive response in other business areas with increased income in bowling, catering and soft play compared to the same period in 22-23.

Graph/Table



DBC Number

**CUL 063**

Indicator Name

**Number of school pupils participating in the sports development programme**

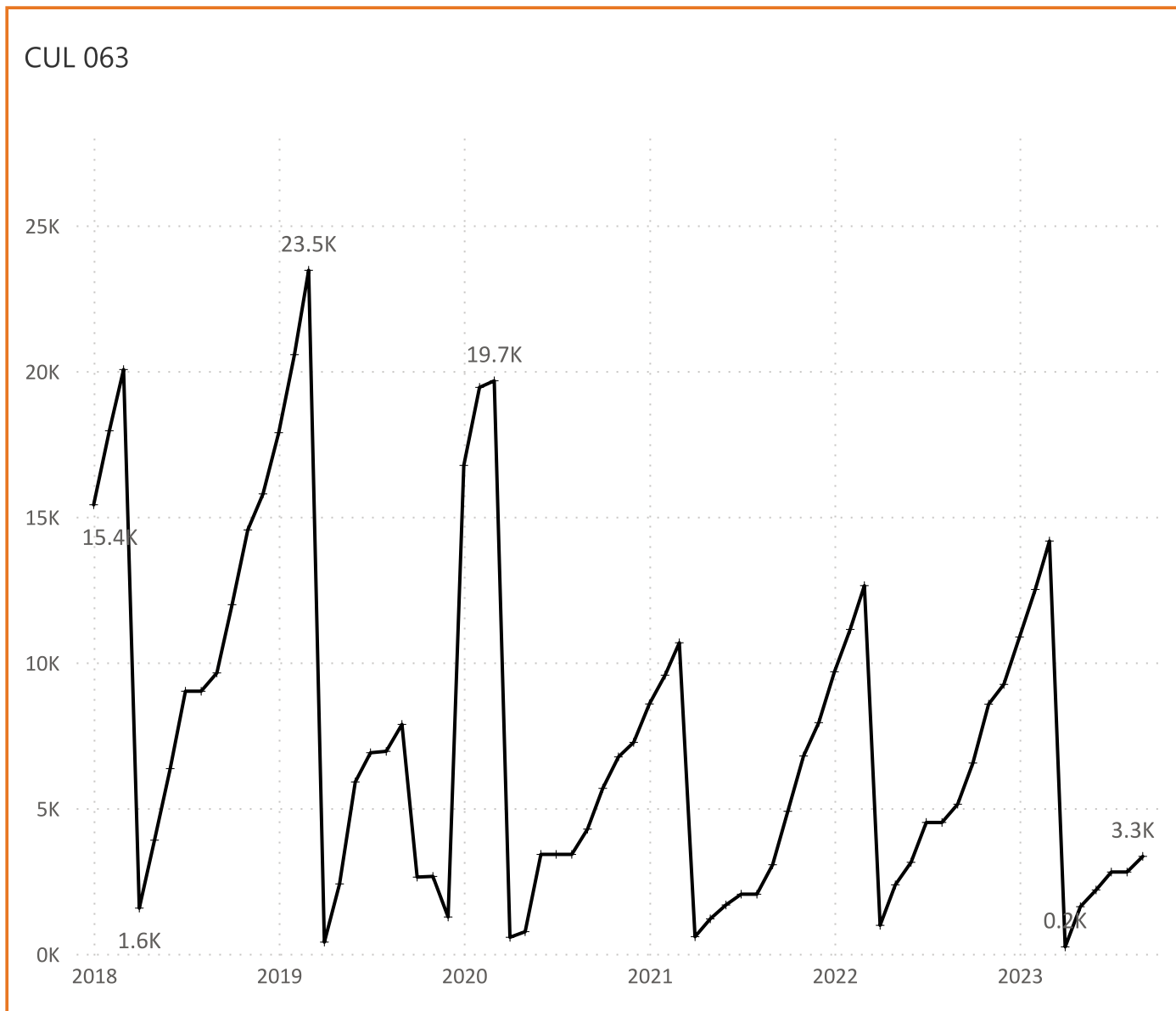
Theme or Portfolio

Priority or Key Action

Narrative

These figures were low for the reporting period this was due to the capital project works at Eastbourne Sports Complex and the delays in completion of the track. This led to various large scale events including Primary/Secondary Town Sports, Community Games, 10 Quad kids events not taking place and numerous others. This figure will improve this year and everything will return for a full calendar of events for this school year.

Graph/Table



DBC Number

**CUL 064**

Indicator Name

**Number of individuals participating in the community sports development programme**

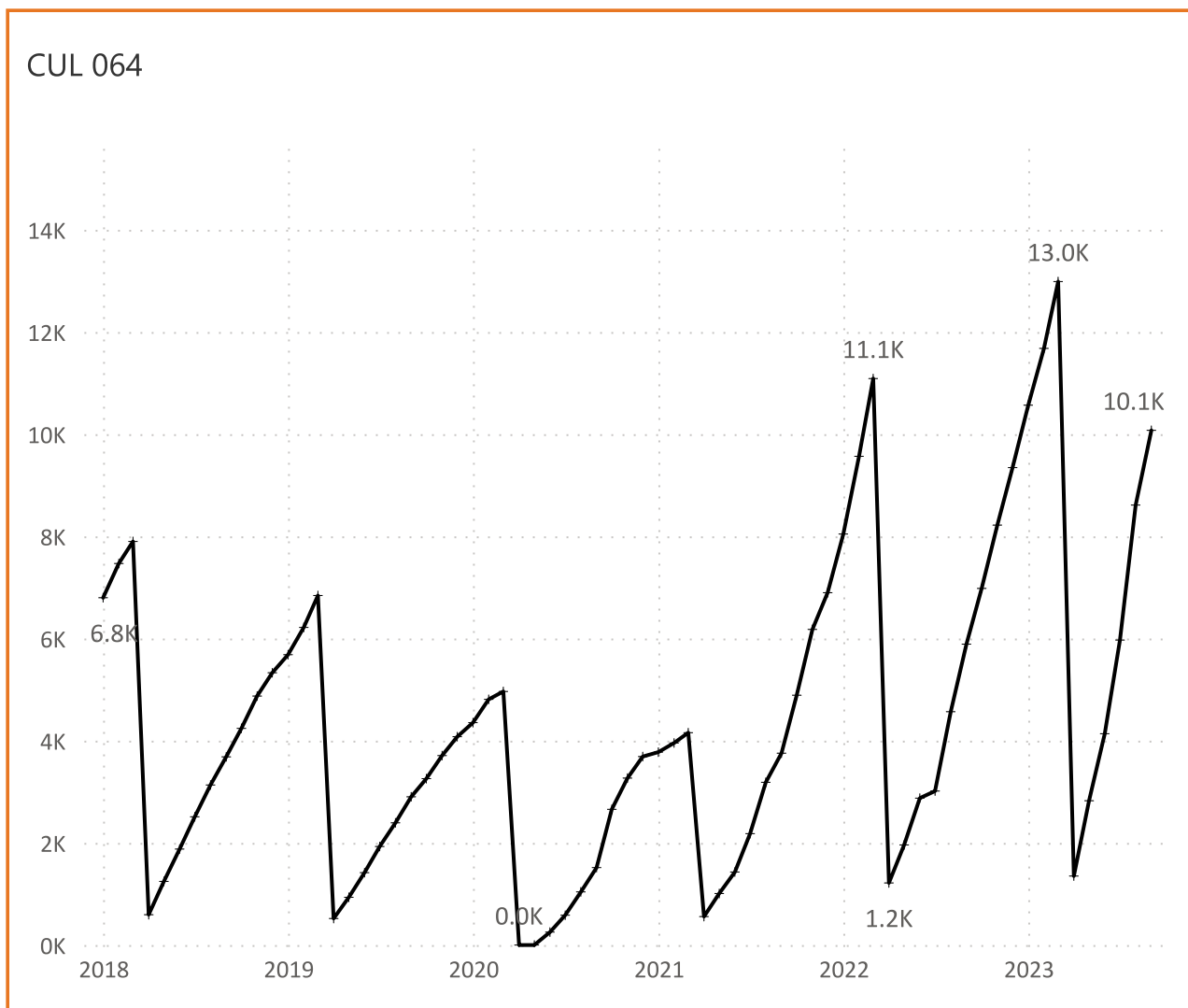
Theme or Portfolio

Priority or Key Action

Narrative

Attendance at the organised community sessions has increased from last year. The September participation figure of 10,075 is greater by 4,185 when compared to September last year. The numbers at the Holiday Activity Project remained consistent with previous years, with the team improving the drop off rates for participants. This upward trend will continue for the remainder of the year through working on new projects and partnerships through the review of the work being undertaken on the new Physical Activity Strategy for Darlington. The Move More team has recently supported Haughton Residents Association with a Sport England Small Grants Application.

Graph/Table





DBC Number

# HBS 013

Indicator Name

## Rent arrears of current tenants in the financial year as a percentage of rent debit

Theme or Portfolio

Priority or Key Action

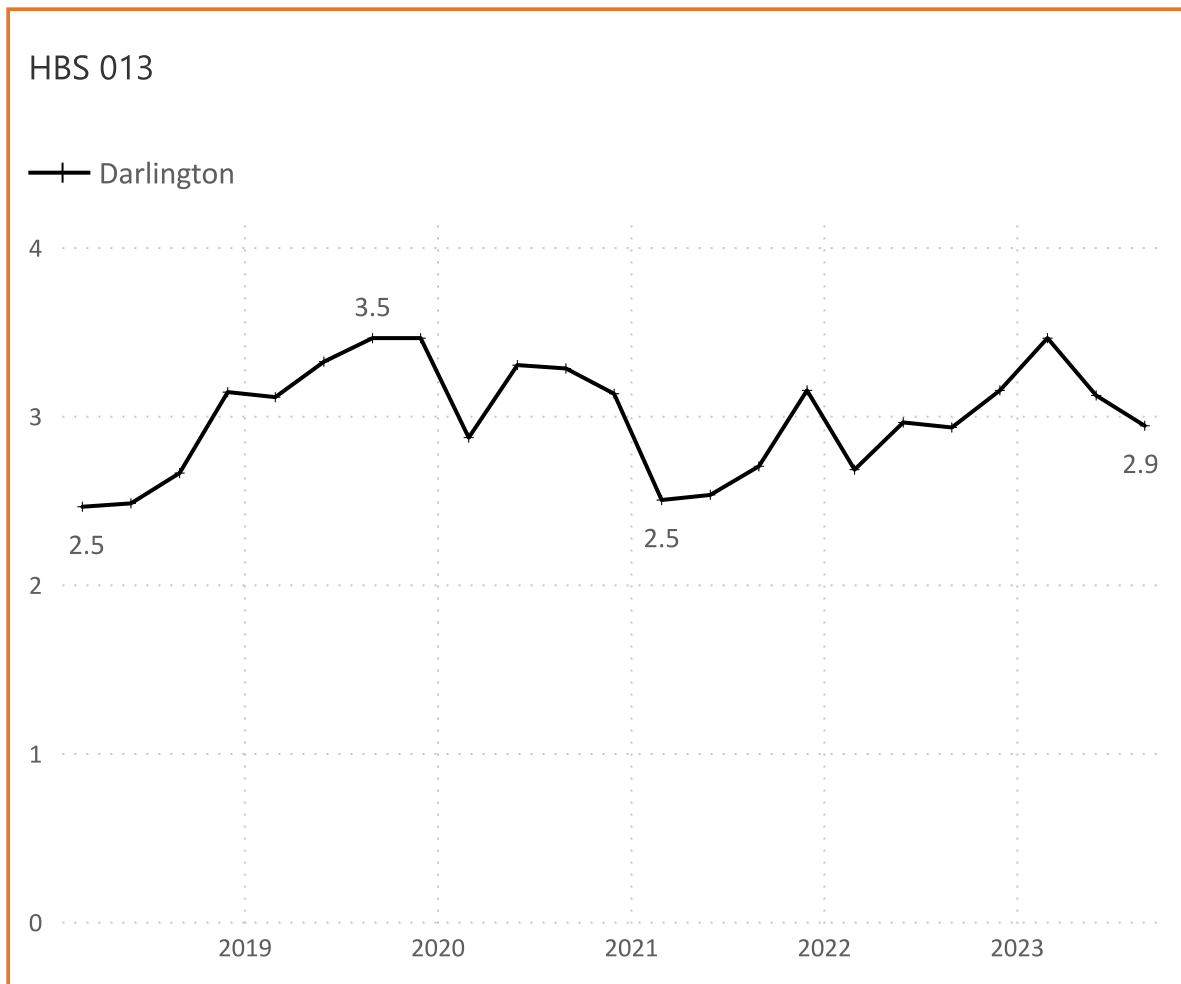
Narrative

Arrears levels targets have been achieved in Q2 with arrears at 2.94% of annual debit which is at a same level to Q2 2022/2023 and an improvement on Q1 2023/24.

The team continue to collect with care, offering guidance, help and support to customers, assisting with benefit claims and budgeting skills at the beginning of a tenancy and throughout and only taking enforcement and court action when all other avenues have been exhausted.

The number of Universal Credit (UC) claimants continues to increase with over 2000 of all Council tenants claiming some element of UC. As expected the numbers of tenants in receipt of some element of UC has exceeded those in receipt of HB in 2023/24.

Graph/Table



DBC Number

**HBS 016**

Indicator Name

**Rent collected as a proportion of rents owed on HRA dwellings**

Theme or Portfolio

**Health and Housing Portfolio**

Priority or Key Action

**Maximise rental and service charge income from council tenants to ensure we are able to provide them with a comprehensive range of good quality housing management and support services**

Narrative

Collection rates have slightly increased on Q1 2023/24 and are improved compared to Q2 2022/23 with levels for Q2 standing at 98.78%.

Over 2000 Council tenants are now in receipt of some element of Universal Credit and have the 5 week wait prior to first payments being received, however average arrears for UC customers remains less than 5 weeks average rent.

The Income team continue to promote help and guidance and making affordable repayment plans with customers throughout their tenancy, only taking court and enforcement action where all other efforts have failed.

Graph/Table

Rent collected as a proportion of rents owed on HRA dwe...

Year	Quarter	Value
2021/22	Q3	96.3%
	Q4	97.5%
2022/23	Q1	96.2%
	Q2	97.3%
	Q3	96.4%
	Q4	95.9%
2023/24	Q1	98.1%
	Q2	98.8%

DBC Number

**HBS 025**

Indicator Name

**Number of days spent in "Bed and Breakfast"**

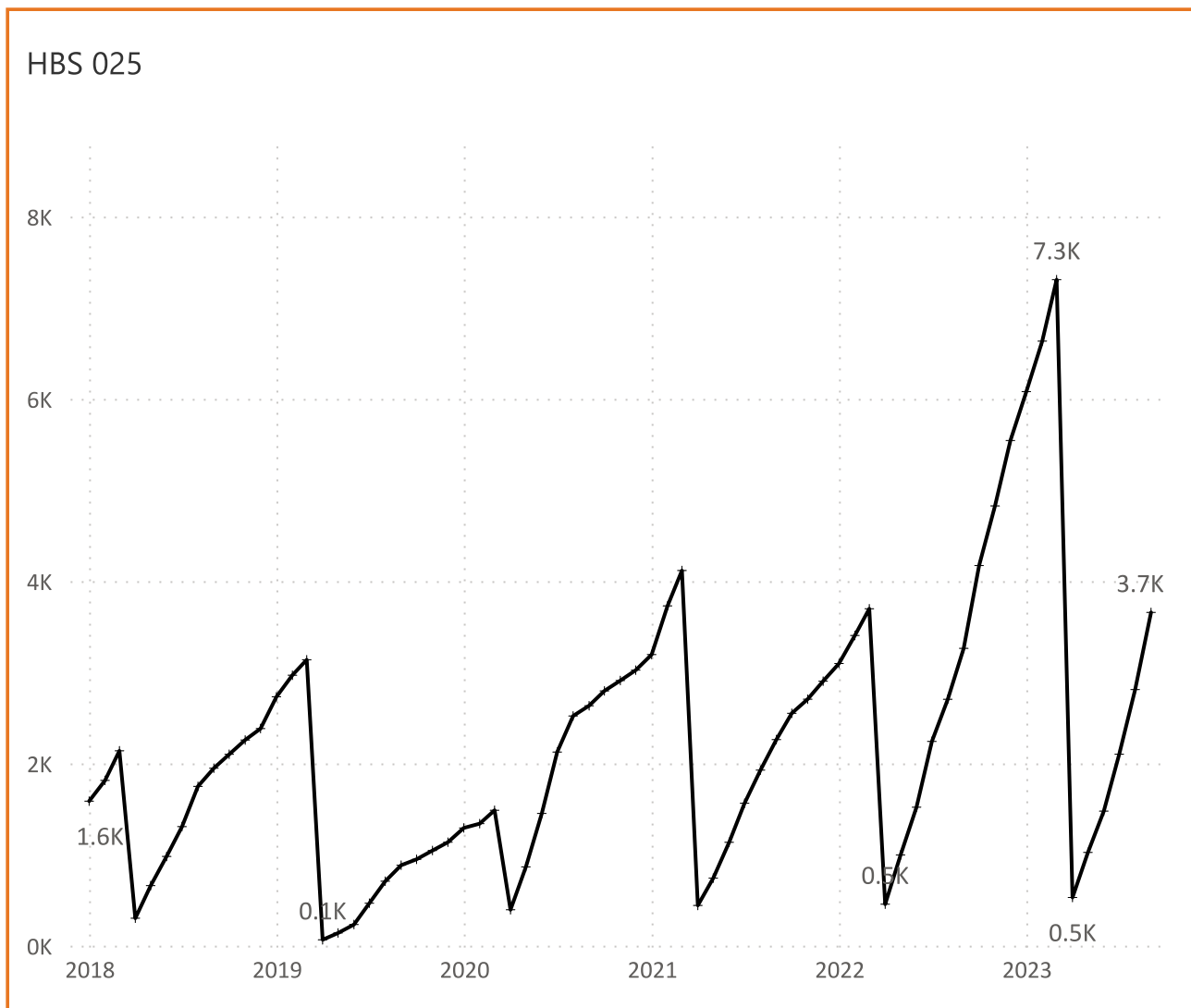
Theme or Portfolio

Priority or Key Action

Narrative

The number of nights spent in bed and breakfast accommodation in Sept 2022 was 3263 and in September 2023 had increased to 3657 which is an 11% increase, this is largely due to a continued increased number of people requiring emergency accommodation. The lifting of the ban on section 21 ("no fault") evictions from June 2021 continues to create an increase in homeless presentations and requests for housing advice. However the average length of stay for each person has decreased from 18 days in 2022 to 15 days in 2023 showing the excellent work that the Housing Options team are doing to find settled accommodation.

Graph/Table



DBC Number

**HBS 027i**

Indicator Name

**Number of positive outcomes where homelessness has been prevented**

Theme or Portfolio

**Health and Housing Portfolio**

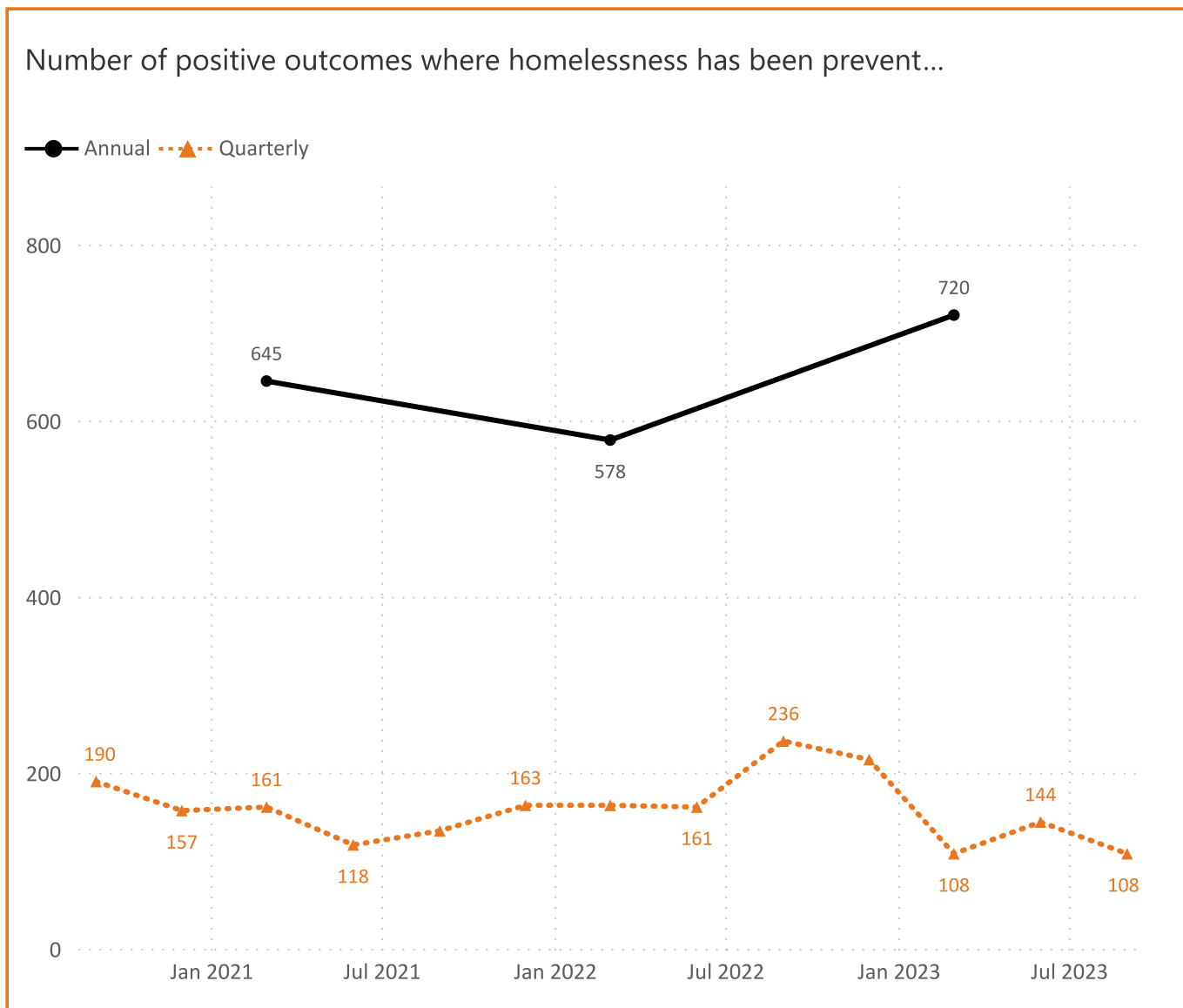
Priority or Key Action

**Review the Darlington Preventing Homelessness and Rough Sleeping Strategy**

Narrative

Positive outcomes where homelessness has been prevented have decreased from September 2022 at 236 to September 2023 at 108. This reflects the continued high demand for Homelessness and Housing advice services from the team. The lack of suitable move-on accommodation that meets clients needs and the reduction in available private rented accommodation in the Borough means that cases are now open for longer.

Graph/Table



DBC Number

**HBS 034**

Indicator Name

**Average number of days to re-let dwellings**

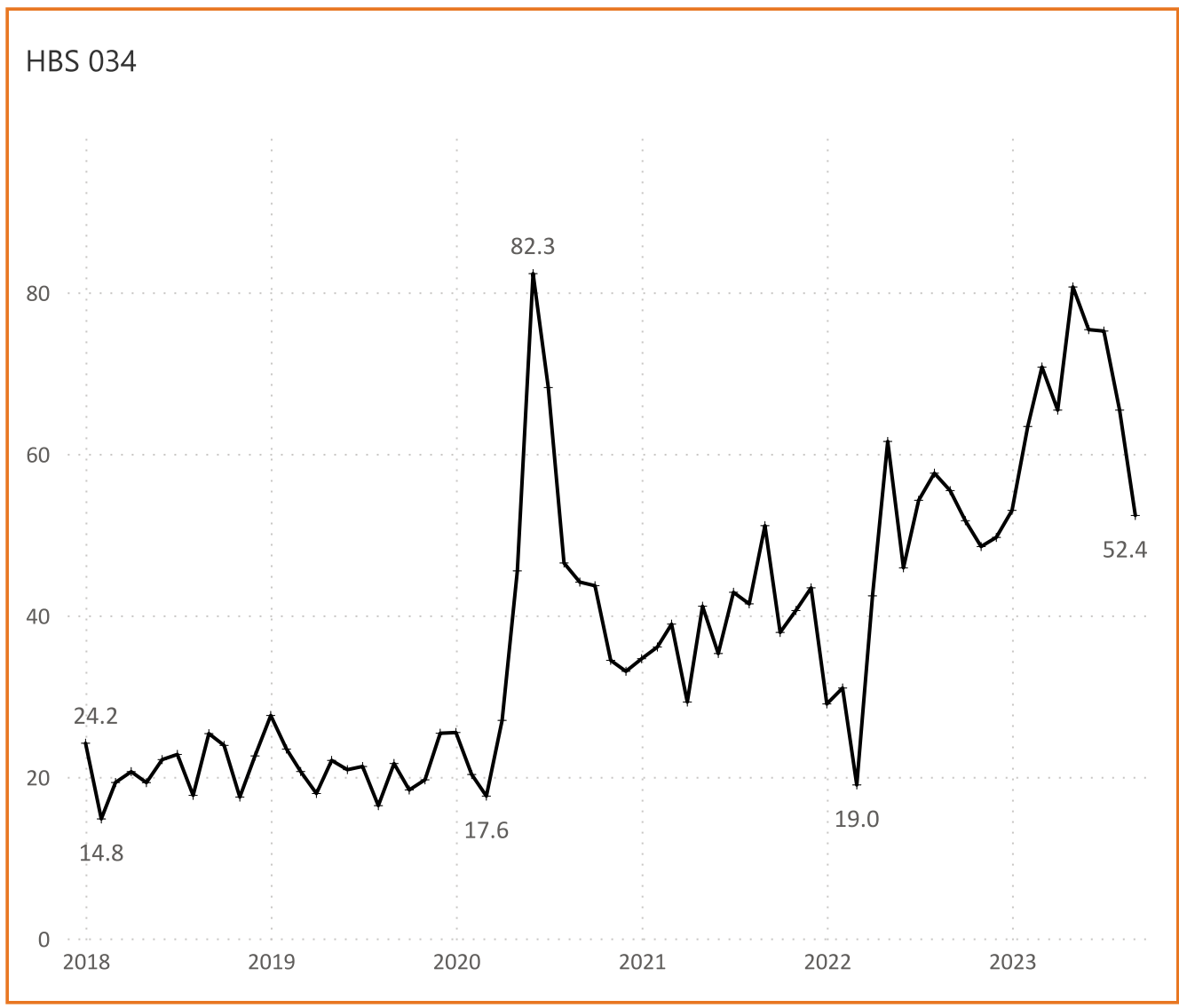
Theme or Portfolio

Priority or Key Action

Narrative

The average re-let time has reduced to 52.4 days from 55.45 days in Sept 2022 . The introduction of the new allocation system Home Search in June 2023 has started to assist with re-let times as it is simpler to use for both the customer and the staff. However the timescales for completing repairs before letting have increased, this is due to difficulties in recruiting qualified tradespeople within the Housing Repairs team. It is expected that once the staffing levels increase that re-let times would continue to reduce.

Graph/Table





DBC Number

**HBS 072**

Indicator Name

**Percentage of dwellings not with a gas service within 12 months of last service date**

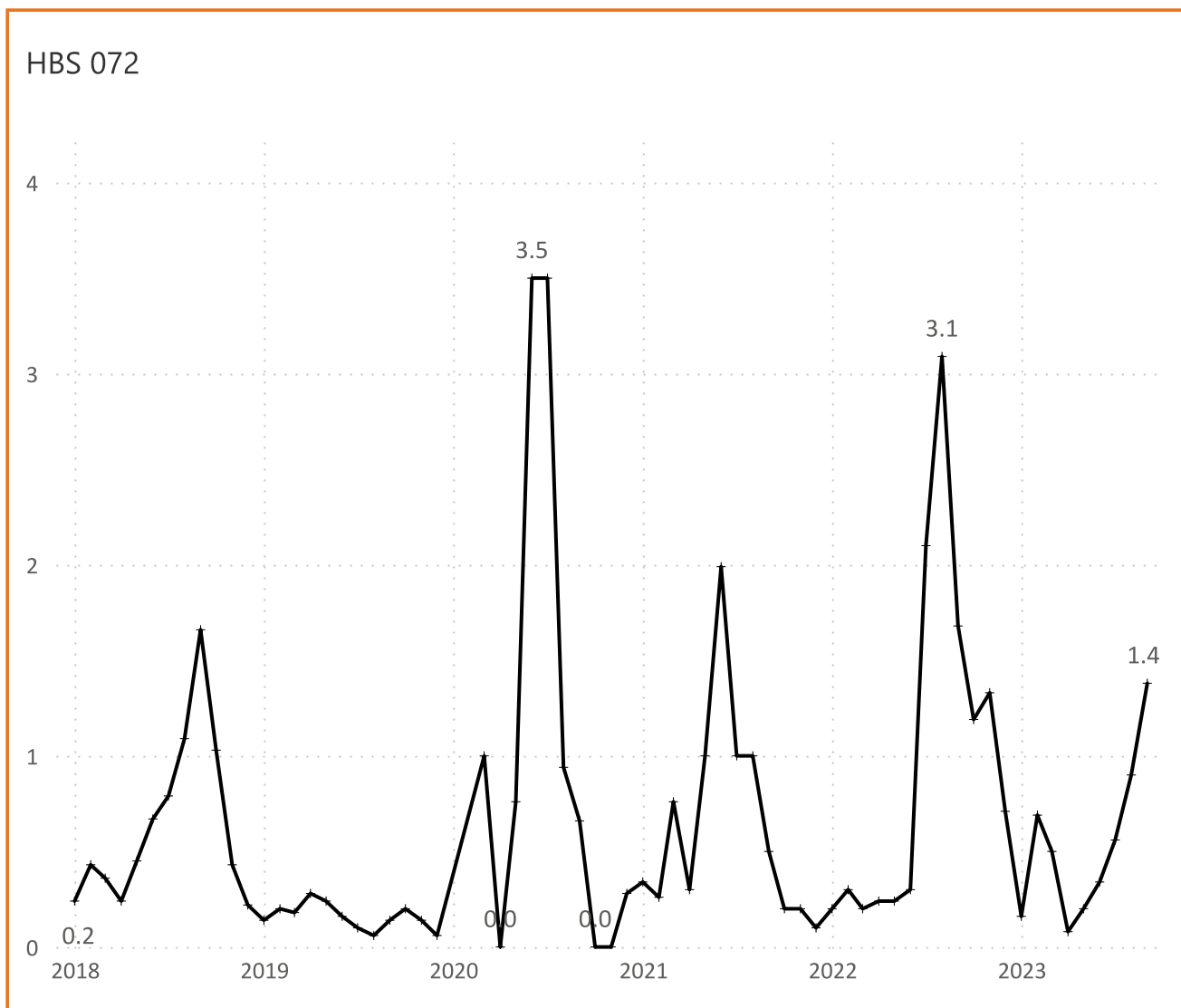
Theme or Portfolio

Priority or Key Action

Narrative

The percentage of dwellings without a gas service within 12 months of last service date is 1.4% in Quarter 2 and is a slight increase from Quarter 1 (0.3%) but a decrease in Quarter 2 of 2022-23 (1.7%). There have been continuing resourcing issues to meet the changing demands for our gas servicing programme. However, all Council properties due a gas service in 2023-24 will be completed to meet our statutory obligations and performance is expected to be well within the 1% target.

Graph/Table



DBC Number

**PBH 016**

Indicator Name

**Conceptions in women aged under 18 per 1,000 females aged 15-17**

Theme or Portfolio

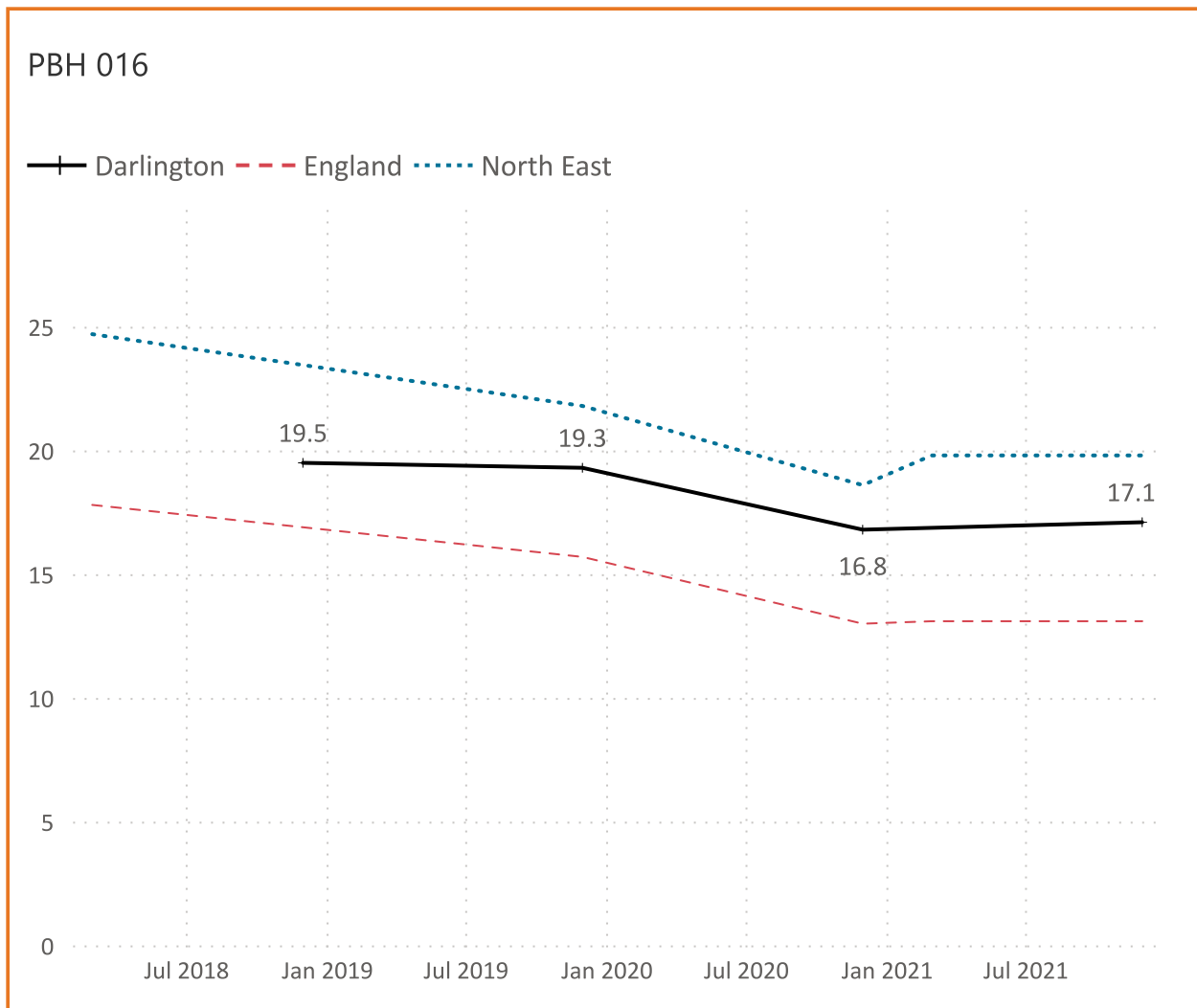
Priority or Key Action

Narrative

This data (from 2021) shows that there is no significant change to the trend for under 18s conception rate/1,000. 16.8 per 1,000 of pregnancies that occur in women aged under 18. Compared to our North East neighbours Darlington is ranked 9th. Statistically similar to the North East and England.

The authority coordinates a broad range of evidence based interventions and programmes across partners to tackle and contribute to the reduction in teenage conceptions through the Teenage Pregnancy and Sexual Health Strategy and action plan. This includes commissioning Sexual Health Services and support schools in their delivery of Sex and Relationship Education.

Graph/Table





DBC Number

**PBH 033**

Indicator Name

**Prevalence of smoking among persons aged 18+ years**

Theme or Portfolio

Health and Housing Portfolio

Priority or Key Action

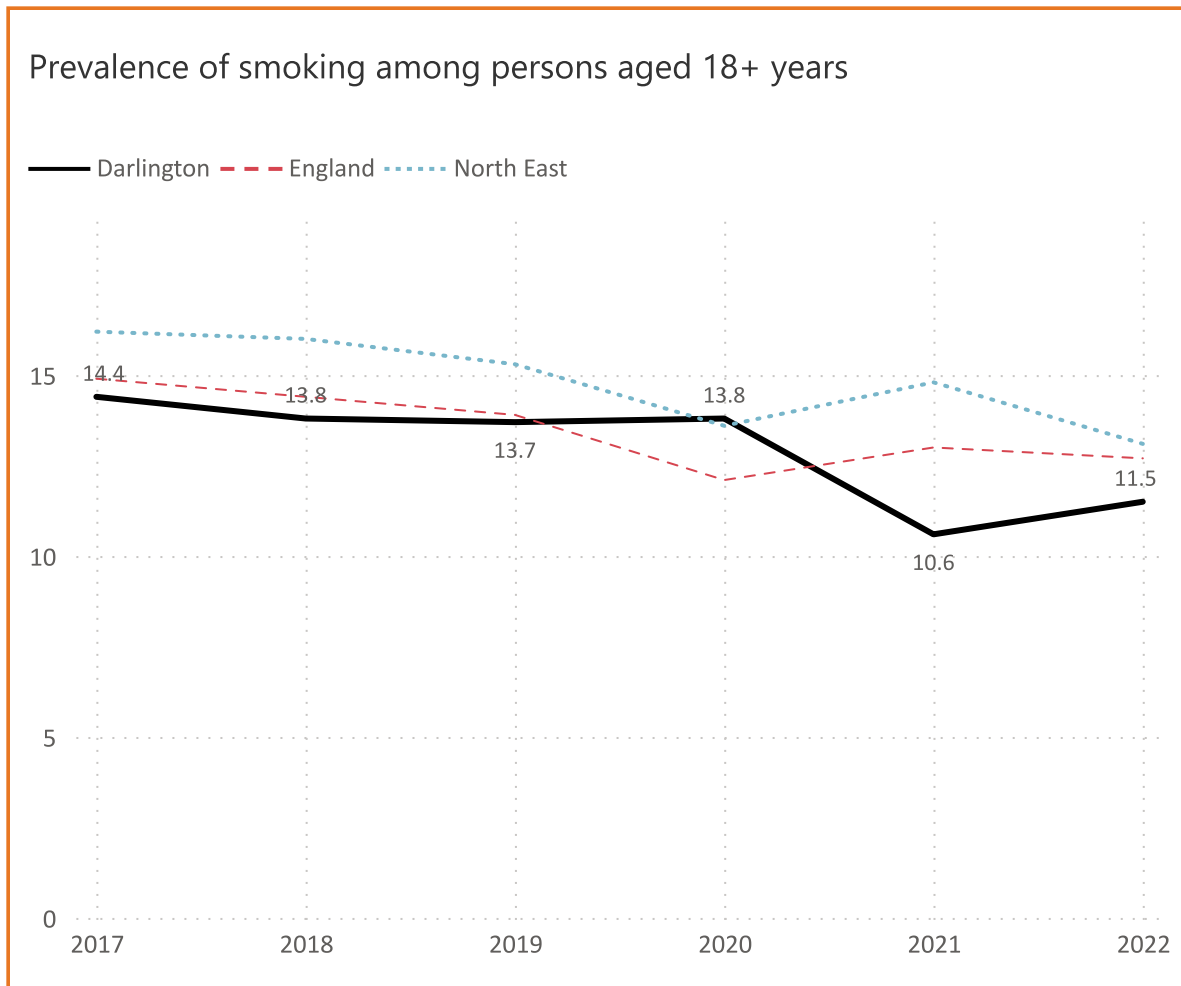
Continue the reduction in smoking to achieve a smoke free Darlington (i.e. just 5% of total population smoking) by 2030

Narrative

This data (from 2022) 11.5% of persons aged 18 + self-reported themselves as smokers in the Annual Population Survey (APS). Compared to our North East neighbours Darlington is ranked 9th and is statistically similar to the North East and England.

The trend is also continuing to reduce and it is anticipated that further falls may be recorded going forward due to the ongoing impact of measures to reduce smoking in the community such as increased prices and smoke free places. The NHS is also now offering stop smoking interventions for those people currently receiving hospital treatment.

Graph/Table



DBC Number

**PBH 044**

Indicator Name

**Alcohol related admissions to hospital (per 100,000 population)**

Theme or Portfolio

Priority or Key Action

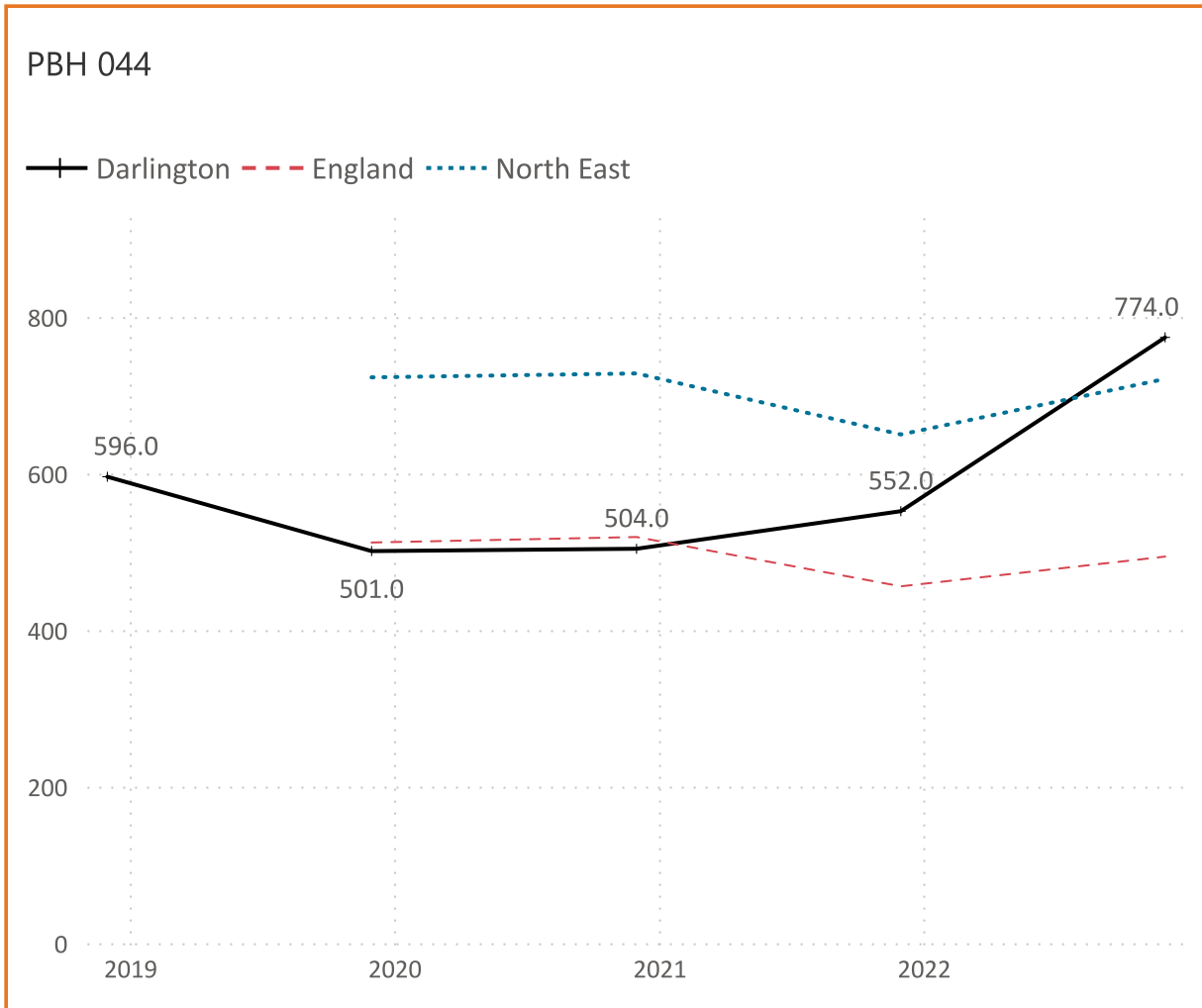
Narrative

The calculation that underlies all alcohol-related indicators has been updated . As such, this indicator is currently only presenting data for 2021 and currently cannot be compared to previous years until the data is revised. This data shows that in Darlington the rate of admissions to hospital where the primary diagnosis is an alcohol-related condition is 774.0 per 100,000 .

Compared to our North East neighbours Darlington is ranked 5th out of 12 and statistically worse than the North East and England.

The council commissions preventative and treatment services and is engaged with partners to implement strategies to reduce admissions.

Graph/Table



DBC Number

**PBH 046**

Indicator Name

**Cumulative % of eligible population aged 40-74 offered an NHS Health Check who received an NHS Health Check in the five year period**

Theme or Portfolio

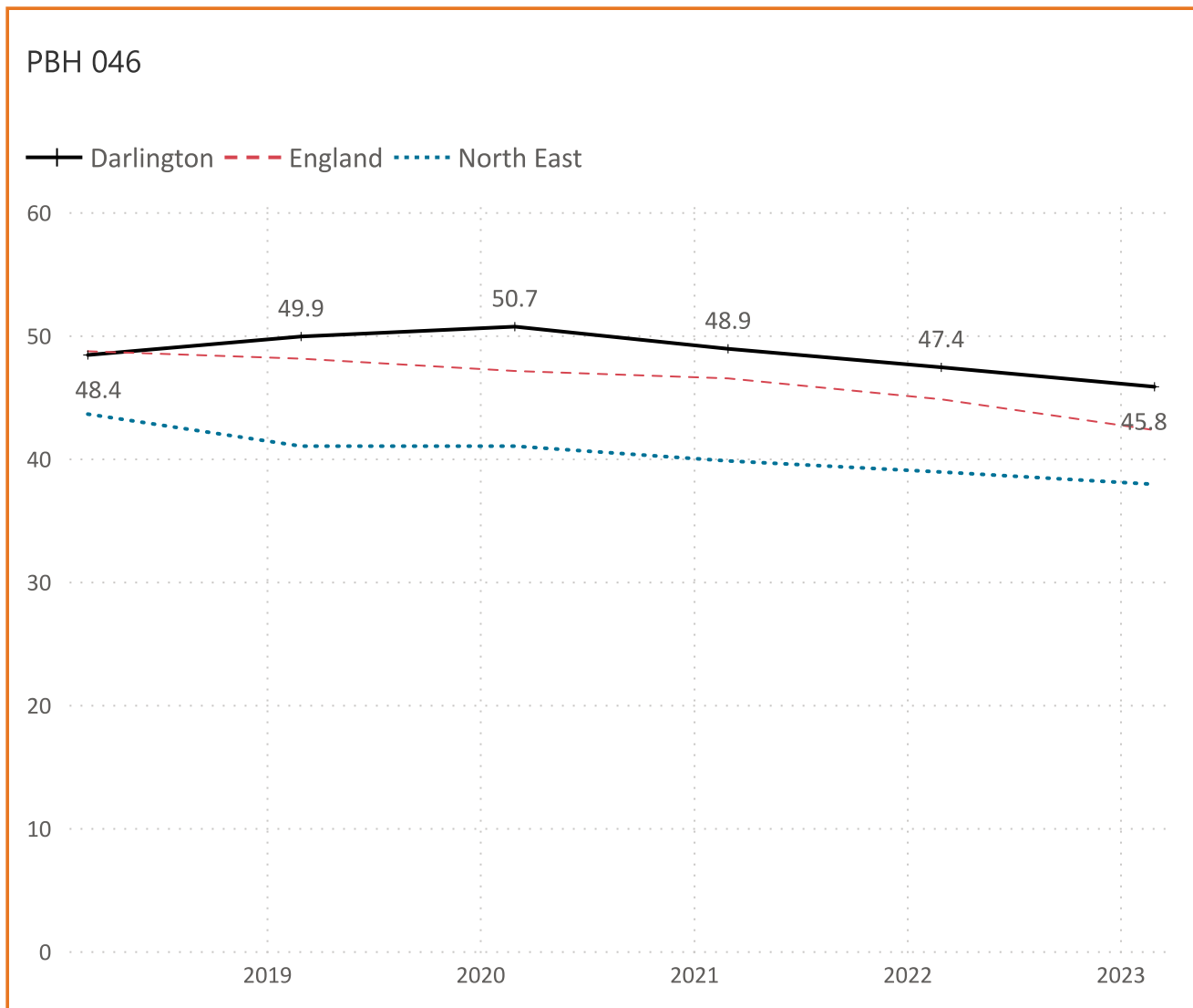
Priority or Key Action

Narrative

This data (for 2018/19-2022/23) shows 45.8 for Darlington, 37.9 for the North east and 42.3 for England.

Performance is monitored quarterly, with an annual target for each GP Practice to offer a health check to 20% of the eligible population (40-74 year olds) annually. This is incentivised to encourage the GP Practices to offer a health check to the maximum number eligible.

Graph/Table



DBC Number

**PBH 048**

Indicator Name

**Chlamydia diagnoses in 15-24 year olds (per 100,000 15-24 population)**

Theme or Portfolio

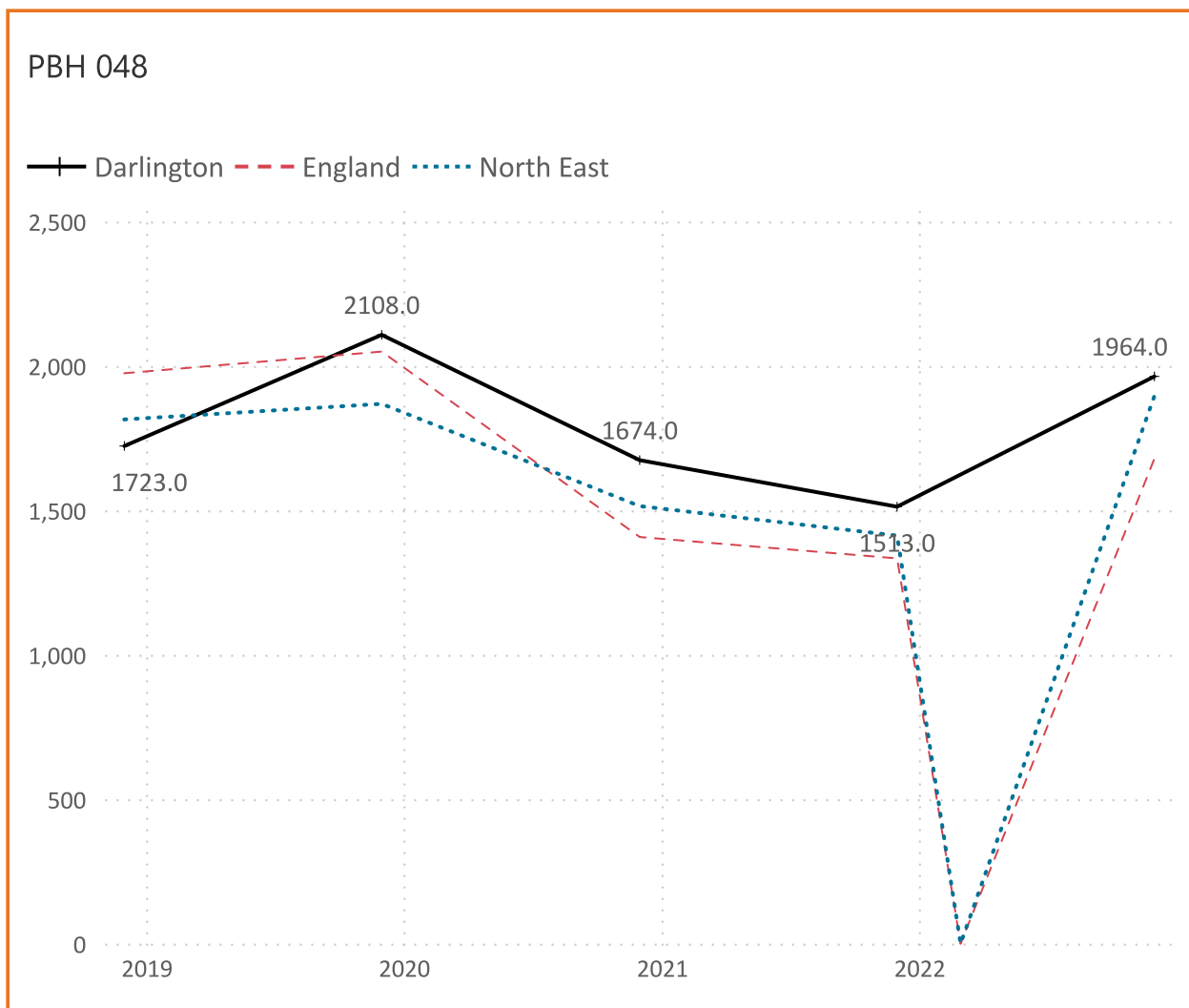
Priority or Key Action

Narrative

The latest reported data for 2022 1,964 per 100,000. This is statistically better than England and statistically similar to the North East. An increased detection rate is indicative of increased control activity. It is not a measure of disease in the community.

The authority commissions a specialist Sexual Health Service. The Service has been working to improve access and screening by targeting younger people under 25 yrs. including access to online testing service for those over 16 years and this has increased the number of people getting tests. The School Nursing Service is also working with schools and Personal, social, health and economic education (PHSE) leads to ensure that Chlamydia screening is promoted within the PHSE curriculum to young people in schools and colleges in Darlington.

Graph/Table



DBC Number

**PBH 050**

Indicator Name

**People presenting with HIV at a late stage of infection (percentage of all those presenting with HIV)**

Theme or Portfolio

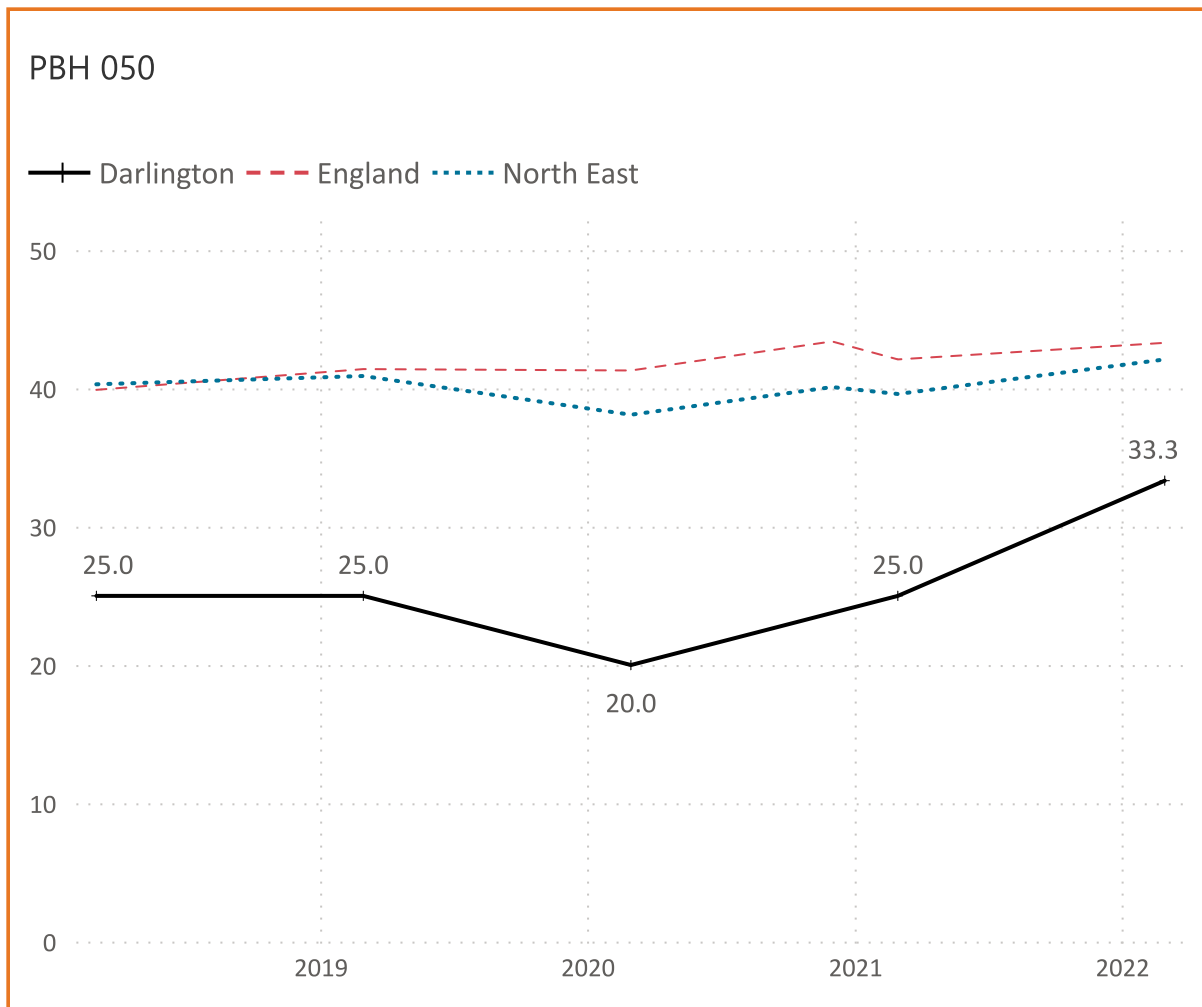
Priority or Key Action

Narrative

Due to the small numbers of people who are diagnosed with HIV this data is cumulative from 2020-22 data. 33.3% of adults were identified as being diagnosed late using the CD4 cell count at diagnosis. This impacts on what treatment options can be offered. This corresponds to 2 individuals Compared to our North East neighbours Darlington is ranked 7th. Statistically similar to the North East and England against the benchmarked goal of <25%.

The Sexual Health Service has increased new patients receiving a HIV risk assessment, more and easier routes to access HIV testing including postal testing kits and C Card to reduce the potential for exposure to HIV.

Graph/Table



DBC Number

**PBH 052**

Indicator Name

**Annual total number of prescribed antibiotic items per STAR-PU (Specific Therapeutic group Age-sex weightings Related Prescribing Unit)**

Theme or Portfolio

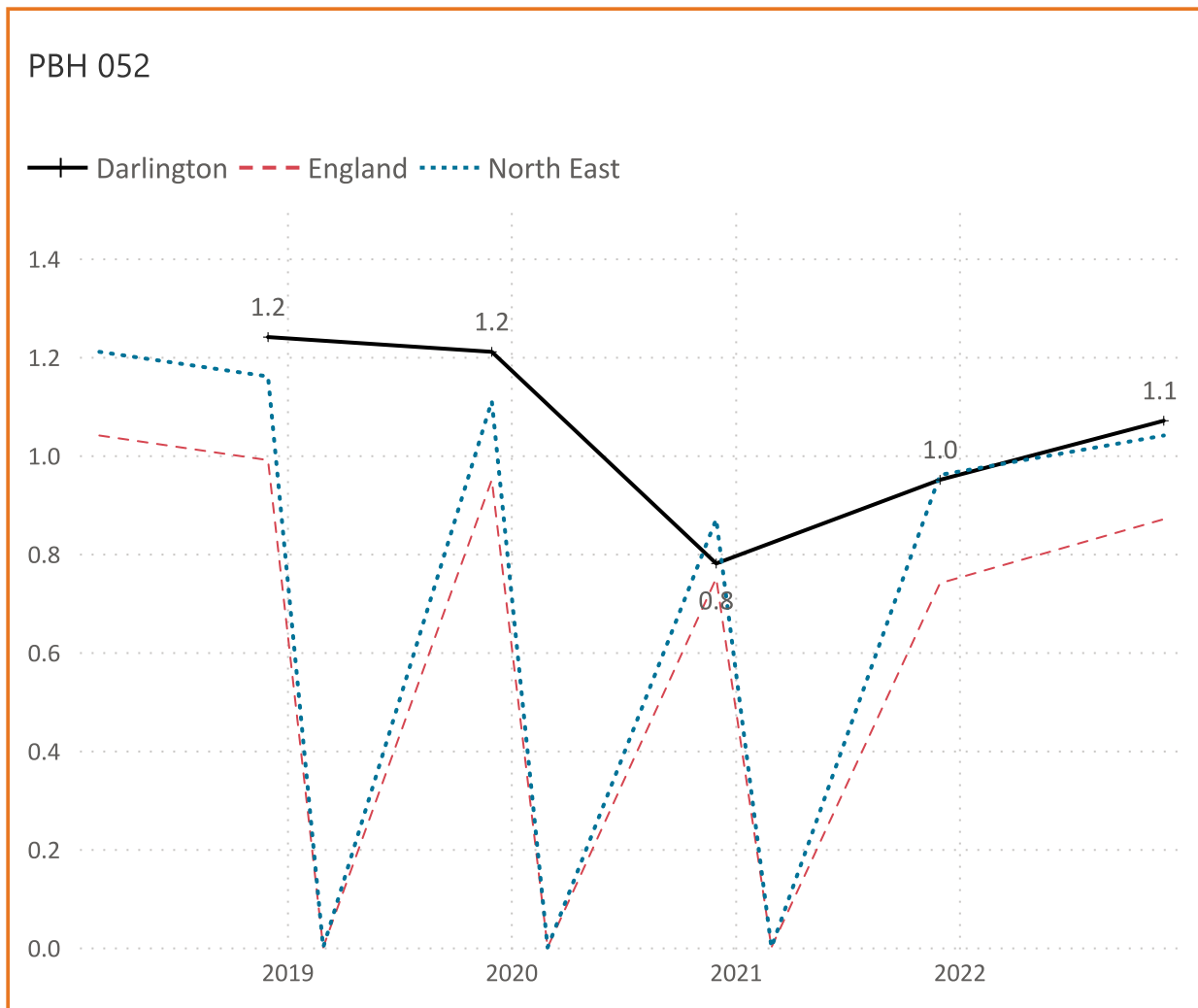
Priority or Key Action

Narrative

The rate of antibiotic prescribing within the local NHS is statistically similar to both England and the North East average. In terms of performance against the North East region, Darlington is 5th in the ranking.

The NHS has an action plan to help reduce antibiotic prescribing and is working with individual GP Practices and hospital doctors and microbiologists to ensure good antibiotic stewardship. The NHS produces information campaigns to reduce the demand and expectations for antibiotics from patients for relatively minor and self-limiting illnesses. This includes the regular winter pressures campaigns and plans.

Graph/Table



Text